# MGIC/Link Tutorials

# **Cancel MI Coverage**

# Last Revised Date: 11/04/2024

#### 1. Log in to MGIC/Link Servicing



Contact: MGIC Customer Service

1-800-424-6442

# 2. Go to Cancel Coverage

Within MGIC/Link Servicing, select **Cancel Coverage** from the Main Menu tab.



#### 3. Ender MGIC Certificate Number

Enter the **MGIC Certificate No.** of the loan you wish to cancel and click **Submit**.



# 4. Check Loan Display Account Identity

Loan identity information will appear.

Check borrower name, property city and state, and Servicer Loan No. (written within the **Loan and Coverage Information** column) for accuracy.

The system will notify you if you have entered an invalid certificate number or if the coverage is not eligible to be cancelled.



#### 5. Enter Coverage Information

Provide the following information:

- a. **Cancel Reason**: Select from the drop-down menu
- b. Effective Date: Add in MM/DD/YYYY format
- c. **Payee on Refund**: Select from the drop-down menu
- d. **Mail Refund To:** Select from the drop-down menu

Click Submit.

**Note** – You may cancel more than one MGIC Certificates at the same time.



# 6. Review Confirmation

A confirmation statement of the **Cancel Coverage Status** will display. You can print a copy for your records.

![](_page_3_Picture_2.jpeg)

#### 7. Check Certificate Information via Policy Inquiries

If you want to review that the cancellation was a success, go to **Policy Inquiries**, enter the **Certificate/Pool Number**, and click **Perform Inquiry.** 

The **Policy Status** appears within the Servicer Information section of the Policy Details screen.

 Note: Control and and payment information

 Note: Control and payment information

The **Certificate Policy Status** appears within the Servicer Information section of the Policy Details screen.

![](_page_3_Picture_8.jpeg)

1-800-424-6442